

Manager CMMP Program Outline

Manager CMMP® Program Schedule

Candidates who have met the entrance requirements will then be able to proceed to the Manager CMMP® Handbook Training Program. Regardless of the training method, throughout the program candidates will participate and complete all training courses including assignments that will consist of case studies, multiple choice questions and/or projects relevant to the Manager CMMP® Handbook modules. The Manager CMMP® Handbook consist of about 300 pages, the candidates are expected to dedicate from 5 to 10 hours on weekly basis in order to complete the program on self-study basis.

Candidates will need to receive a passing grade of at least 60% of the aggregated percentage on assignments and the final integrated marketing management examination, in accordance to marks percentiles listed in to the table below, in order to demonstrate their competency in the knowledge they acquired throughout the program and practical use of the Manager CMMP® Handbook. Upon completion of the training areas, the final integrated examination will take place to cover all marketing management topics included in the Manager CMMP® Handbook.

Program Outline:

1) Professional Competencies Level-II (PRO200)

| No. | Topics Covered |
|-----|--|
| 1 | Ethical Behavior |
| 2 | Flexibility |
| 3 | Interactive Abilities |
| 4 | Social Skills |
| 5 | Empathy |
| 6 | Professionalism |
| 7 | Change Management |
| 8 | Communication Skills (External & Internal) |
| 9 | Entrepreneurial Skills |
| 10 | Interpersonal Skills |
| 11 | Negotiation Skills |
| 12 | Time Management Skills |

2) New Product Development (NPD200)

| No. | Topic Covered | |
|-----|---|--|
| 1 | History of New Product Development | |
| 2 | Types And Sources of New Products | |
| 3 | New Product & Service Marketing Management | |
| 4 | The New Product Development (NPD) Process | |
| 5 | New Product Development Process Phases | |
| 6 | Stage 1: Idea generation - the 'Fuzzy Front End' or 'Phase 0' | |
| 7 | Stage 2: Idea Screening | |
| 8 | Stage 3: Concept Development and Testing | |
| 9 | Stage 4: Marketing Strategy and Development | |
| 10 | Stage 5: Business Analysis | |
| 11 | Stage 6: Product Development | |
| 12 | Stage 7: Test Marketing | |
| 13 | Stage 8: Commercialization | |
| 14 | Tools & Methods for Effective New Product Development | |
| 15 | New Product Development vs. Successful Innovations | |
| 16 | The Marketer's Key Role in New Product Development | |
| 17 | Successfully Managing the Product Lifecycle - the Caveats | |
| 18 | NPD Success Factors & Lessons Learned | |
| 19 | Key Factors Influencing New Product Development Success | |
| 20 | Organizational Structure & Teaming | |
| 21 | Corporate Culture & Entrepreneurship | |
| 22 | Best Practices in NDP | |

3) Marketing Planning and MEWS (MPB200)

| No. | Topics Covered |
|-----|-------------------------------------|
| | Marketing Planning: |
| 1 | The rationale of marketing planning |
| 2 | Marketing in planning |
| 3 | The Planning Process |
| 4 | Planning Sequence |
| 5 | Reviewing the planning process |
| | |
| | MEWS: |
| 1 | Introduction |
| 2 | The Main Concepts |
| 3 | The MEWS Method |
| 4 | Results obtained with MEWS |

Brand Management and Case Study (BMM200)

| No. | Topics Covered | |
|-----|---|--|
| | Brand Architecture: | |
| 1 | Introduction | |
| 2 | Single brands across organizations | |
| 3 | House of Brands | |
| 4 | Endorsed | |
| 5 | Hybrid brand | |
| | | |
| | Brand Equity Measurement: | |
| 1 | Concept of Brand Equity | |
| 2 | Perspectives on Brand Equity | |
| 3 | Measuring Brand Equity | |
| 4 | Brand Equity: From Customers' Point of View | |
| 5 | Brand Equity: From Firm's Point of View | |
| | | |
| | Brand Portfolio Management: | |
| 1 | Commitment | |
| 2 | Protection | |
| 3 | Clarity | |
| 4 | Responsiveness | |
| 5 | Authenticity | |
| 6 | Relevance | |
| 7 | Presence | |
| 8 | Understanding | |
| 9 | Consistency | |
| 10 | Differentiation | |

4) Market Segmentation, Targeting & Positioning (STP200)

| No. | Topics Covered | |
|-----|--|--|
| 1 | From consumer to segment | |
| 2 | Understanding the demand deeply: market segmentation | |
| 3 | Finding the right companion: target market | |
| 4 | Telling who and where you are to the market: positioning | |

5) Strategic Marketing Management (SMM200)

| No. | Topics Covered | |
|-----|--|--|
| 1 | Understanding Marketing | |
| 2 | Strategic Marketing Management | |
| 3 | Business Strategy and Competitive Advantage | |
| 4 | Market and Environmental Analysis | |
| 5 | Learning in Marketing Organization | |
| 6 | Segmenting Markets | |
| 7 | Targeting and Positioning Strategies | |
| 8 | Relationship Strategies | |
| 9 | Generic Strategies | |
| 10 | Planning for New Products | |
| 11 | Product Branding and Customer Service Strategies | |
| 12 | Pricing Strategy | |
| 13 | Advertising and Sales Promotion Strategies | |
| 14 | Public Relations and Direct Marketing Strategies | |
| 15 | Sales Force Strategies | |
| 16 | Distribution Strategy | |
| 17 | Strategic Issues in Marketing | |
| 18 | Designing an Effective Marketing Organization | |
| 19 | Marketing Strategy Implementation and Control | |

6) Global Marketing (Emerging Markets & Mature Markets) (GMM200)

| No. | Topics Covered |
|-----|---|
| 1 | Toyota Motor Corporation - Snapshot of a Global Company |
| 2 | Global Marketing – Evolution and Concept |
| 3 | Screening and Selection of Markets |
| 4 | Market Entry and Development Modes |
| 5 | Global Marketing Strategy |
| 6 | Global Product Strategy |
| 7 | Pricing for Global Markets |
| 8 | Global Distribution |
| 9 | Global Promotion |
| 10 | Global Marketing Implementation, Evaluation and Control |

FINAL INTEGRATED EXAMINATION **DURATION: 90 MINUTES**

EXAM COVERAGE & EVALUATION:

| Section-1: Professional Competencies (Level-II) | 10 Marks |
|---|-----------|
| Section-2: New Product Development | 20 Marks |
| Section-3: Marketing Planning, MEWS & Brand Management | 20 Marks |
| Section-4: Market Segmentation, Targeting & Positioning 5 Multiple choice questions | 10 Marks |
| Section-5: Strategic Marketing Management | 20 Marks |
| Section-6: Global Marketing (Emerging & Mature Markets) | 20 Marks |
| Total | 100 Marks |

QUALIFICATOIN/CERTIFICATION LEVELS:

| GRADE MARKS | PERCENTAGE EQUIVALENCY |
|------------------------|------------------------|
| UPPER HIGH DISTINCTION | 90–100% |
| HIGH DISTINCTION | 80–89% |
| DISTINCTION | 70–79% |
| PASSED/QUALIFIED | 60–69% |
| REPEAT | 0–59% |

Important Notes:

- 1) The assignments will be due on specific dates to be submitted via emails/Direct mail; late arrivals will be marked as missing and will result to deduction of the marks.
- 2) The Final Integrated Exam will take place either at a nearest local IIMP® Authorized Exam Invigilation Centre (AEIC) or partnership educational institution.
- 3) The Final Integrated Exam format and date will be confirmed at least 7 days prior to the Exam date.
- 4) If a student cancels an exam by providing a notice less than 7 days prior to the exam date then student will be required to resubmit exam fee in the future.
- 5) Any change in the schedule of Assignment/Exam will be conveyed before time to the candidate and as well IIMP® Authorized Exam Invigilation Centre (AEIC). Any change in the schedule of Assignment/Exam will be intimated before time to the candidate and as well IIMP® Authorized Exam Invigilation Centre (AEIC).
- 6) If a CMMP® candidate acquires high distinction mark on aggregated assignments, the requirement to write the Final Integrated Exam may be waived by the education committee. However, this would be a decision concluded by the committee based upon conducting a thorough review of candidate's academic and professional achievements and considering the aggregated performance throughout the CMMP® program.